



AN_104 Understanding and Using The Error Batch Information

Data entering Elite Reporter is checked against the database settings.

Any data that does not meet or match the settings is not imported – rather – it is left in the error batches. *This is a key and critical part of the Elite System.*

Information in the error batches describes the error. You can update your databases then re-process the error batch and if successful you will be able to generate reports.

In Brief

Open the error batch. Inspect it for the error information. Update your database settings using the “Maintain” options or “Wizard”. Typically you will need to add a button serial number or add a new wand serial number or assign a button to a location.

After changing the databases, use the “ReImport” or “ReAll” options. This will check data in the error batches against database settings and extract and use all data that is now properly configured.

More Detail

1. Use the data menu, 2nd option “Reprocess”,
2. On the left hand side of the new form is a list of all the batches of data that have errors in them,
3. Click on the “+” symbol to expand a batch of information,
4. Inspect the error. According to the error, update your databases.
5. After making changes, select just one batch and press the “Reimport” button –or- press the Re-All button to reprocess all batches.
6. Data that meets your new database settings will be extracted and available for reporting.

Remember. Data in the error batches will not be shown on a report. It is there because Elite Reporter does not understand it for some reason. However, after updating your database settings (eg. Adding a button or a wand into the system) and reprocessing the error information, you will be able to generate reports.

Don't hesitate to contact Elite-ID if you need assistance.